



Date Adopted: 03/27/84
Date Revised: 01/18/2023
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Policy 401
Cooperative Metering Guidelines

POLICY:

The member shall permit only authorized agents of the Cooperative or other persons lawfully authorized to do so, to inspect, test or remove the meters. If the meters or metering equipment are damaged or destroyed through the neglect and/or misconduct of the member, the cost of necessary repairs or replacements will be the responsibility of the member

1. Meter Testing:

The Cooperative will, on a periodic basis, make tests and inspections as reasonably necessary on its meters to insure a high standard of accuracy.

Tests at the request of the member will be made and, if the meter is found to register within 2% plus or minus, the member will be billed \$100.00 for the meter test and a service call fee. If the meter is found to exceed the 2% limit plus or minus, the bill may be adjusted accordingly for the preceding six-month period, and no charge will be made for testing.

Demand meters will be checked seasonally, or as reasonably necessary.

2. Non-Registering Meter:

Upon the discovery of a service that has been under or overcharged due to a failure of the metering equipment, for reasons beyond the control of the Cooperative, the Cooperative shall notify the member and issue a bill or refund for the amount of the error and make any necessary adjustments to previous billings. The Cooperative will use the best available data to determine the amount of the error.

3. Meter Seals:

All meters will be sealed by the Cooperative. The breaking of meter seals by unauthorized persons is prohibited without first securing the consent of the Cooperative. The Cooperative will, at its convenience, reseal the meter.

4. Theft or Diversion of Electric Service:

All reports of cut or missing meter seals or other evidence of tampering shall be investigated by the Cooperative. Discovery of any tampering, disabling, theft or diversion of electric service will result in immediate disconnection of service. The Cooperative will establish a monetary value of the electric service obtained as a result. The amount will include but not necessarily be limited to the cost to investigate and disconnect, damages to Cooperative property, value of the estimated energy consumed, and all other costs incurred by the Cooperative as a result of the situation. If service is to be reconnected, in addition to paying the above charges, the account will be subject to the normal credit and collection policies of the Cooperative. The Cooperative may request criminal prosecution as well seek damages in a civil court.

RESPONSIBILITY:

Manager, Members, Employees

PROCEDURE:

As outlined in the above written policy