



Date Adopted: 02/27/73

Date Revised: 10/25/16

Date Reviewed: 10/25/16

**Policy 306**  
**Notice Of Trouble**

---

**POLICY:**

In the event service is interrupted or not satisfactory, or any hazardous condition is known to exist, it shall be the obligation of the member to notify the Cooperative of such existing condition.

**RESPONSIBILITY:**

Member

**PROCEDURE:**

If the member's service fails, he/she shall first endeavor to determine if he/she has blown fuses, tripped breakers, or his/her equipment is at fault before notifying the Cooperative. If a service man is dispatched at the member's request and it is determined that the equipment is at fault, a charge may be rendered against the member for the actual cost of the labor, transportation and overhead.